



AGENDA

GENERAL COMMITTEE

THE CORPORATION OF THE CITY OF MISSISSAUGA
www.mississauga.ca

WEDNESDAY, SEPTEMBER 19, 2012 – 9:00 A.M.

COUNCIL CHAMBER – 2nd FLOOR – CIVIC CENTRE
300 CITY CENTRE DRIVE, MISSISSAUGA, ONTARIO, L5B 3C1

Members

Mayor Hazel McCallion	
Councillor Jim Tovey	Ward 1
Councillor Pat Mullin	Ward 2
Councillor Chris Fonseca	Ward 3
Councillor Frank Dale	Ward 4 (Chair)
Councillor Bonnie Crombie	Ward 5
Councillor Ron Starr	Ward 6
Councillor Nando Iannicca	Ward 7
Councillor Katie Mahoney	Ward 8
Councillor Pat Saito	Ward 9
Councillor Sue McFadden	Ward 10
Councillor George Carlson	Ward 11

Contact:

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sacha.smith@mississauga.ca

INDEX – GENERAL COMMITTEE – SEPTEMBER 19, 2012

CALL TO ORDER

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DEPUTATIONS

- A. Item 2 Mary-Lou Johnston, Manager, MiWay Business Development

MATTERS TO BE CONSIDERED

1. Request for an Exemption to Part V, Section 15 (1) of the Animal Care and Control By-law 0098-2004, as amended, to permit a Goat at 3075 Kirwin Avenue (Ward 7)
2. MiWay Customer Satisfaction Survey and Market Research Results Summary
3. Paid Parking – Pay and Display Equipment Maintenance Options (Wards 1, 2, 4, and 7)
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5. Revised Council Resolution in Support of Rooftop Solar Applications Under the Provincial Feed-in Tariff (FIT) Program
6. Acquisition of Lands from Orlando Corporation for the Whittle Road Extension from Britannia Road East to the east bound off-ramp from Highway 401 and Hurontario Street (Ward 5)

ADVISORY COMMITTEE REPORTS

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Mississauga Cycling Advisory Committee Report 8-2012 – September 11, 2012

COUNCILLORS' ENQUIRIES

CLOSED SESSION

(Pursuant to Subsection 239 (3.1) of the *Municipal Act, 2001*)

ADJOURNMENT

CALL TO ORDER

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APPROVAL OF THE AGENDA

PRESENTATIONS

DEPUTATIONS

- A. Item 2 Mary-Lou Johnston, Manager, MiWay Business Development

MATTERS TO BE CONSIDERED

1. Request for an Exemption to Part V, Section 15 (1) of the Animal Care and Control By-law 0098-2004, as amended, to permit a Goat at 3075 Kirwin Avenue (Ward 7)

Corporate Report dated September 4, 2012 from the Commissioner of Transportation and Works with respect to a request for an exemption to the Animal Care and Control By-law 0098-2004, as amended to permit a goat at 3075 Kirwin Avenue.

RECOMMENDATION

That a By-law (Appendix 1) to amend the Animal Care and Control By-law 0098-2004, as amended, be enacted exempting the existing goat located at 3075 Kirwin Avenue, being a detached residential property owned by Dr. Jamie Garvey, from Part V, Section 15 (1) of the Animal Care and Control By-law 0098-2004, as amended.

2. MiWay Customer Satisfaction Survey and Market Research Results Summary

Corporate Report dated August 20, 2012 from the Commissioner of Transportation and Works with respect to the MiWay Customer Satisfaction Survey and Market Research Results Summary.

RECOMMENDATION

That the report dated August 20, 2012 from the Commissioner of Transportation and Works on the MiWay Customer Satisfaction Survey and Market Research Results Summary be received for information.

3. Paid Parking – Pay and Display Equipment Maintenance Options (Wards 1, 2, 4, and 7)

Corporate Report dated September 5, 2012 from the Commissioner of Transportation and Works with respect to pay and display equipment maintenance options.

RECOMMENDATION

That the Purchasing Agent be authorized to increase the upset limit for the City's contract with Precise Parklink (#4600011972), for the Asset Protection Renewal Program (APRP), from \$2,113,923.34 to \$2,600,000.00 which will cover the maintenance costs associated with the City's 115 on-street pay and display machines, as well as consumable costs (i.e. ticket paper) and miscellaneous costs (vandalism) as outlined in the report to General Committee dated September 5, 2012 from the Transportation and Works Department.

4. Assumption of Municipal Services (Ward 7)

Corporate Report dated September 5, 2012 from the Commissioner of Transportation and Works with respect to the assumption of municipal services.

RECOMMENDATION

That the Purchasing Agent be authorized to increase the upset limit for the City's contract with Precise Parklink (#4600011972), for the Asset Protection Renewal Program (APRP), from \$2,113,923.34 to \$2,600,000.00 which will cover the maintenance costs associated with the City's 115 on-street pay and display machines, as well as consumable costs (i.e. ticket paper) and miscellaneous costs (vandalism) as outlined in the report to General Committee dated September 5, 2012 from the Transportation and Works Department.

5. Revised Council Resolution in Support of Rooftop Solar Applications Under the Provincial Feed-in Tariff (FIT) Program

Corporate Report dated August 29, 2012 from the Commissioner of Community Services with respect to a revised Council Resolution in Support of Rooftop Solar Applications under the Provincial Feed-in Tariff Program.

RECOMMENDATION

That Council pass a resolution supporting, without reservation, rooftop solar projects in Mississauga as outlined in the Corporate Report titled “Revised Council Resolution in Support of Rooftop Solar Applications Under the Provincial Feed-in Tariff (FIT) Program” dated August 29, 2012 from the Commissioner of Community Services and that a resolution repealing Resolution 0170-2012 be passed by Council.

6. Acquisition of Lands from Orlando Corporation for the Whittle Road Extension from Britannia Road East to the east bound off-ramp from Highway 401 and Hurontario Street (Ward 5)

Corporate Report dated August 27, 2012 from the Commissioner of Corporate Services and Treasurer with respect to the acquisition of lands from Orlando Corporation for the Whittle Road Extension from Britannia Road East to the east bound off-ramp from Highway 401 and Hurontario Street.

RECOMMENDATION

That a by-law be enacted authorizing the Commissioner of Transportation and Works and the City Clerk to execute an Agreement of Purchase and Sale – Offer to Sell, and all documents ancillary thereto, between Orlando Corporation (“Orlando”), as Vendor, and The Corporation of the City of Mississauga (“City”), as Purchaser, for the purchase of a portion of Orlando’s land located at the south-east corner of Hurontario Street and Highway 401, for the Whittle Road extension. The lands contain an area of approximately 1.755 acres and are legally described as Part of Lot 6, Concession 1, EHS, Parts 9, 10, 11, 12, 13, 14, 15, 20, 21 and 22 on Reference Plan 43R-33689, City of Mississauga, Region of Peel, in Ward 5.

ADVISORY COMMITTEE REPORTS

Mississauga Celebration Square Events Committee Report 7-2012 – August 27, 2012
(Recommendation MCSEC-0029-2012 to MCSEC-0031-2012)

Environmental Advisory Committee Report 6-2012 – September 4, 2012
(Recommendation EAC-0039-2012 to EAC-0045-2012)

Accessibility Advisory Committee Report 3-2012 – September 10, 2012
(Recommendation AAC-0016-2012 to AAC-0027-2012)

Mississauga Cycling Advisory Committee Report 8-2012 – September 11, 2012
(Recommendation MCAC-0051-2012 to MCAC-0054-2012)

COUNCILLORS' ENQUIRIES

CLOSED SESSION

(Pursuant to Subsection 239 (3.1) of the *Municipal Act, 2001*)

ADJOURNMENT



Corporate Report

Clerk's Files

Originator's
Files

DATE: September 4, 2012

TO: Chair and Members of General Committee
Meeting Date: September 19, 2012



FROM: Martin Powell, P. Eng.
Commissioner, Transportation and Works

SUBJECT: **Request for an Exemption to Part V, Section 15 (1) of the Animal Care and Control By-law 0098-2004, as amended, to permit a Goat at 3075 Kirwin Avenue (Ward 7)**

RECOMMENDATION: That a By-law (Appendix 1) to amend the Animal Care and Control By-law 0098-2004, as amended, be enacted exempting the existing goat located at 3075 Kirwin Avenue, being a detached residential property owned by Dr. Jamie Garvey, from Part V, Section 15 (1) of the Animal Care and Control By-law 0098-2004, as amended.

BACKGROUND: On March 6, 2012 staff from Compliance and Licensing Enforcement received a complaint concerning the presence of a goat located at 3075 Kirwin Avenue. Upon investigation, it was determined that a goat was being kept on the property in contravention of Part V, Section 15 (1) of the Animal Care and Control By-law 0098-04, as amended. This section requires that no person shall keep, or cause to be kept, any animals listed in Schedule A. Prohibited animals in Schedule A include: Mammals – Antiodactyla - cattle, goats, sheep, pigs, deer, elk.

In addition, the inspection revealed that the property was also in contravention of Section 22 (1)(b) of the by-law. This section requires that an outdoor animal enclosure be located at least 3 metres (10 feet) from the property line and at least 6.1 metres (20 feet) from any school, church or residential building not located on the same lot.

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On March 8, 2012 a Notice of Contravention was issued to Dr. Garvey to cease the keeping of a prohibited animal on the property by April 9, 2012.

On June 13, 2012 Dr. Garvey attended General Committee and made a deputation outlining his position that an exemption be approved to permit the goat to remain at the property and presented evidence as to the therapeutic value the animal provides for his patients.

Dr. Garvey submitted a written deputation in support of the request for an exemption (Appendix 2). Dr. Garvey also submitted supporting documentation from the local community and from patients who attend his chiropractic clinic at 3075 Kirwin Avenue (Appendix 3).

COMMENTS:

Compliance and Licensing Enforcement staff have inspected the property and have taken photographs of the property, goat and the animal enclosure (Appendix 4).

The property in question is a detached residential dwelling at 3075 Kirwin Avenue. The property is also used as a chiropractic clinic operating as Garvey Chiropractic. A zoning certificate was issued for "Drugless Practitioner", to permit this use, on February 25, 2011.

The rear yard is 15.25 metres (50 feet) wide and has a depth of 12 metres (39.4 feet). The animal enclosure for the goat is located within 3 metres (10 feet) of the property line, which is in contravention of the minimum set back requirements under the by-law. The structure is not affixed to the ground and the applicant has advised that the structure can be re-positioned to comply with the by-law. Enforcement of this contravention of the by-law is on hold, pending the results of the exemption request.

The goat, which is the subject of the exemption request, is a male pygmy goat that stands approximately .61 meters (2 feet) to its withers. The applicant advises that the goat is now almost fully mature and will not grow substantially larger than its current size. The goat is housed at the rear of the property in an animal enclosure. The rear yard of the property is securely fenced on all four sides. Animal Services staff have inspected the goat and found it to be healthy and well cared for.

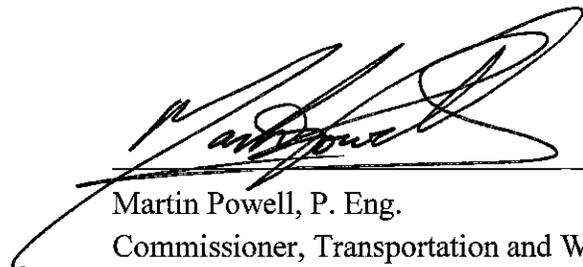
Compliance and Licensing Enforcement staff have received two complaints regarding the presence of the goat. Both complaints came from the same area resident who is concerned with the noise the goat makes, as well as the excrement and odour produced by the animal.

FINANCIAL IMPACT: No financial impact is expected.

CONCLUSION: Compliance and Licensing Enforcement staff recommend that the request for exemption be approved. The documentation provided by the applicant and his patients confirm that the animal provides therapeutic value. In addition, the documentation from neighbouring residents confirms strong community support for the exemption. The intent of the by-law is to prevent the use of residential land for agricultural purposes and the keeping of livestock. The exemption would be specific to this goat, a rescued household pet that is fully domesticated and is believed to be of therapeutic value to the patients attending Dr. Garvey's chiropractic clinic. Staff are in no way endorsing any other exemption to the by-law beyond this rare situation. A draft by-law is attached as Appendix 1.

ATTACHMENTS:

- Appendix 1: Draft Goat Exemption By-law for 3075 Kirwin Avenue
- Appendix 2: Deputation of applicant.
- Appendix 3: Petition and statements of support from patient community
- Appendix 4: Inspection photographs



Martin Powell, P. Eng.
Commissioner, Transportation and Works

Prepared By: Douglas Meehan, Manager, Compliance and Licensing Enforcement

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A by-law to amend By-law No. 0098-2004,
as amended, being the City's Animal Care and Control By-law.

WHEREAS sections 9 and 11 of the *Municipal Act, 2001*, S.O. 2001, c.25, as amended, allow municipalities to enact by-laws to regulate or prohibit animals;

AND WHEREAS subsection 8(3) of the *Municipal Act, 2001* provides that a by-law under section 11 of that Act respecting a matter may regulate or prohibit and, as part of the power to regulate or prohibit respecting the matter, may require a person to do things respecting the matter, or may provide for a system of permits respecting the matter;

AND WHEREAS the Council of The Corporation of the City of Mississauga finds it appropriate to exempt the current owner of the municipal property at 3075 Kirwin Avenue from the requirements of Part V, Section 15 (1) of the Animal Care and Control By-law 0098-04, as amended;

NOW THEREFORE, the Council of The Corporation of the City of Mississauga ENACTS the following:

1. Part V, Section 15 (1) of the Animal Care and Control By-law 0098-04, as amended, shall not be applicable to the owners of the property municipally known as 3075 Kirwin Avenue, for the male pygmy goat located on the said property.
2. All other requirements and provisions of By-law 0098-2004, as amended shall continue to be applicable and effective notwithstanding section 1 of this By-law.
3. Nothing in this By-law shall affect or exempt any person from any requirements of the City of Mississauga Zoning By-law 225-07, as amended, or any other applicable laws and By-laws.
4. This By-law is deemed repealed on the date that any of the following takes place:
 - 1) the current owners no longer have title to the property municipally known as 3075 Kirwin Avenue; or
 - 2) the current owners no longer operate the property municipally known as 3075 Kirwin Avenue as a Chiropractic Office; or
 - 3) the goat dies or no longer provides therapeutic value to the patients of the Chiropractic Office; or
 - 4) By-law 0098-2004, as amended, is repealed.

ENACTED and PASSED this _____ day of _____, 2012.

APPROVED AS TO FORM City Solicitor MISSISSAUGA		
Date	2012	

MAYOR

CLERK

Deputation A 1d

LETTER CONCERNING "BILLY THE GOAT"

3075 KIRWIN Ave. Mississauga. ON. L5A 2K8

General Committee

JUN 13 2012

"Billy the Goat" is a rescue goat that I began to care for as a result of a farm that could no longer care for him and his parents. I received Billy at 3 months old. I brought him to Mississauga and built a heated double walled insulated home 4 ft by 6 feet with a peaked roof and bedded it with shavings and straw. I made sure the backyard was fortified and also had a gate so he would not be able to escape. My property is roughly 50 by 130 with a small house and a large back yard with an elevated back portion so Billy would have space to run and play. He is well fed and cared for with the utmost attention. Billy's environment is clean and well kept.

I am a Chiropractor who specializes in family Chiropractic care. I have many children as patients who have come to love and care for Billy. I am the founder of the Chiropractic Cancer Foundation for Children which has some 250 doctors worldwide providing complimentary Chiropractic care. Some of these children benefit from my service.

I understand and I am aware that having a Goat on the property is in violation of the city of Mississauga bylaws and therefore I humbly request that an exception can be made for this very special case.

I will testify with numerous of my patients (see attached letters of support) that the benefits of Billy and the amazing influence he has on the lives of all my patients and especially the children will warrant a strong consideration for an exemption.

In conclusion, I hope that special dispensation can be made for Billy to stay and that if there is anything I can do to further assist in the decision making please let me know.

In great and amazing health

Dr. Jamie Garvey



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Support for "Billy the Goat" from neighbors



	Neighbour	Address	Comment
1	Briana Smith	3055	Keep goat
2	Prasad Yojog		
3	Michelle	3055 Kirwin Ave	Miss
4	JOHN FRASER	2571 EDENHURST DR	OK
5	Melanie Clements	3121 Kirwin	
6	STINELY ANANI	416 SILVERCREEK DR	
7	DEEPAK THAPAR	705-25 AGNES ST MISS ONT	
8	Matello Grandchwa	305-3121 Kirwin Ave	Miss
9	Li, Jue Yuan	3067 KIRWIN AVE	OK
10	PETER MOSS	3056 KIRWIN AVE	
11	Allan Stansell	705-300 Kirwin Ave, Miss	OK
12	Mary Komal	3061 KIRWIN AVE	
13	D. Kantjerski	3061 Kirwin Ave	OK
14	Van Rowson	3180 KIRWIN AVE MISS	L5A-2K6
15	Stelica Luvack	3070 Kirwin Ave	Miss L5A-2K6
16	Dachrajot	3070 KIRWIN AVE	Miss L5A-2K6
17	Natalie Moss	3056 Kirwin Ave	Miss L5A-2K6
18	Armin Moss	3056 Kirwin Ave	Miss L5A-2K6
19	Isabelle Moss	3056 Kirwin Ave	Miss L5A-2K6
20	GLEGG BANANA	3066 KIRWIN AVE	MISS
21	Jonas Cabrera	3061 Kirwin Ave	Miss
22	Joselyn Alvarado	3061 Kirwin Ave	Miss



I love Billy, he brings me
with so much joy & gives
everyone a reason to smile.
He's the best pet someone
could have.



Billy is the best pet
ever puts a smile on
everybody's face.

- Judy



Billy
and
his
skills





EVEN
DRUNK
LOVES BILLY
AND HIS STAY



I enjoy coming to see Dr. Govey
just to see Billy - so friendly ☺
makes my child experience that
much better.



Billy is a wonderful pet to have
around. He always puts a smile
on my face.
I love Billy!

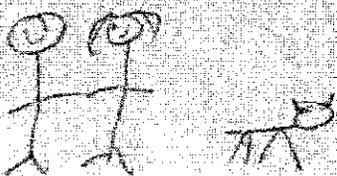


Billy is my friend.



Billy is super cute! He completely stole my heart. I can't help smiling everytime I see him.

Hue Nguyen



Billy is the best animal I have met

Aldwin & Anne Marie
Tumbapak



Hey Dr. Jamie,

The girls always have a great time with Peter Rabbit and Billy Goat. When Jelena really likes something she will refuse to put it down - like her Shaun the sheep doll and snake she recently got from Florida - but check out how she is always touching Billy in the attached pics - too cute! Send the picture of her with the pouty lips to the town and tell them straight up that if Billy has to go, it will be guaranteed to make a little girl cry!!!! Keep fighting to keep your pet!

Take care Doc
MARK



All my family benefits of
Dr. Garvey's knowledge,
care and attention
It's a caring place to be
Judee



DR. GARVEY & HIS BOAT MAKE
MY REHABILITATION MORE
SUCCESSFUL and a Joy

Dee Beege

P.S. CAN WE PLEASE KEEP BILLY



Billy put a snail on
my face. I'm lovin'
Retired First Flight



Having Billy here makes the clinic
great for families. I look
forward to each and every visit

Lori Pfe

IK



BILLY IS AN ISLAND OF JOY IN A SEA OF STRESS. HE IS A LOVELY LITTLE PERSONALITY THAT CAN BRING A SMILE TO THE MOST RESERVED PEOPLE.

[Handwritten signature]



Billy is an integral part of the chiropractic clinic. Without him, I fear the business will spiral out of control.

Billy is to the Kirwin Healing Facility what salt is to pepper. We love him!

Kevin Tinsley



WE LOVE "BILLY"
OUR DOG AND BILLY GET
ALONG GREAT!

ANDY + MAUREEN - TIGGER
WARBUCKS



Billy brings a lot of joy when we come for our adjustments!

D. BOLD

I love Billy!
Hes too cute!
Sweetest goat. Hes amazing! xoxo

♡

Please let him stay ♡

-Brenda ♡



How nice it is to have a friend
breathe me. So refreshing to
see my friends. Relax me. Put
a smile ^{on my} face. Dr. J. Crushes the
A. O'Neill



ELaine is 68 years old and
was just diagnosed with
multiple brain & liver
tumors. Prognosis is months.
Billy always makes her smile.
This picture is beside her
bed.



Love Billy I chase him
around the yard and make
me feel young. When
he chases me I feel even
younger. *Patrice*

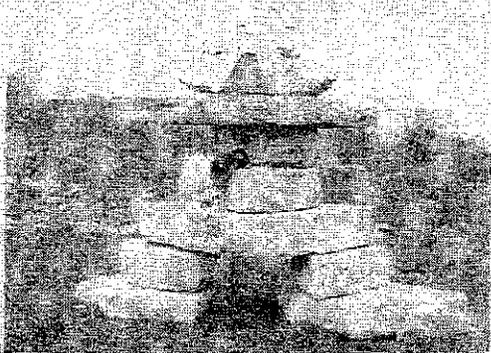
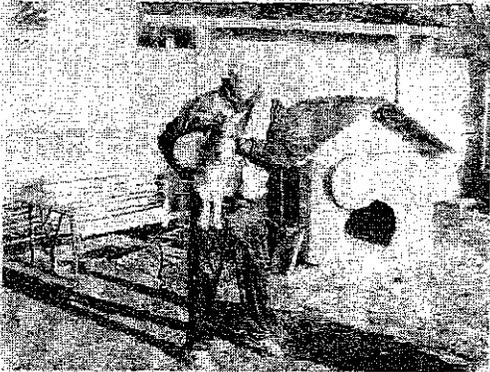


Whenever visiting Dr. Garvey at his
clinic I look forward to seeing
Billy. As a native of Trinidad &
Tobago I use to eat goat but
after spending time with Billy I
will never eat goat again. I love
Billy, he will always bring a
smile to my face. Patrice Charles

1m



Seeing Billy is part of my weekly chiropractic visit. Like the rest of the patients, I enjoy seeing Billy and would cry if Billy had to go.
Mike Alton



BILLY + AN INUKSUK

"SPENDING THE DAY BY THE WATER"



In
Billy made my son Giulio
the happiest 3 year old
in the world. Friendly with
kids and supn cute
We love you Billy!
Lisa Maloni

I love going to Dr. Harvey partly
because I know I'm going to see
Billy. Billy is ADORABLE
he gets smile ☺ on my face.

It's true! Animal therapy does
make a difference! All health
providers should offer this service
Mike M. Retired Broadcaster



BILLY + I



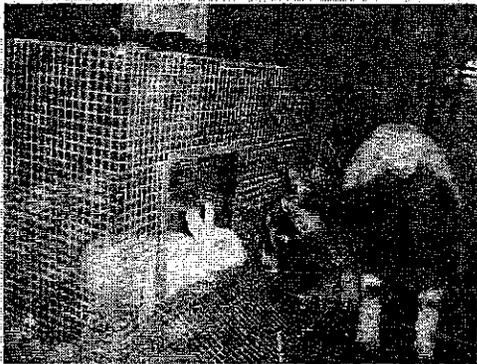
BILLY AT 5 MONTHS OLD
"LISTENING"



BILLY'S HOME

HEATED
&
INSULATED

"BAY WINDOW ON THE OTHER SIDE
FACING THE COWS"



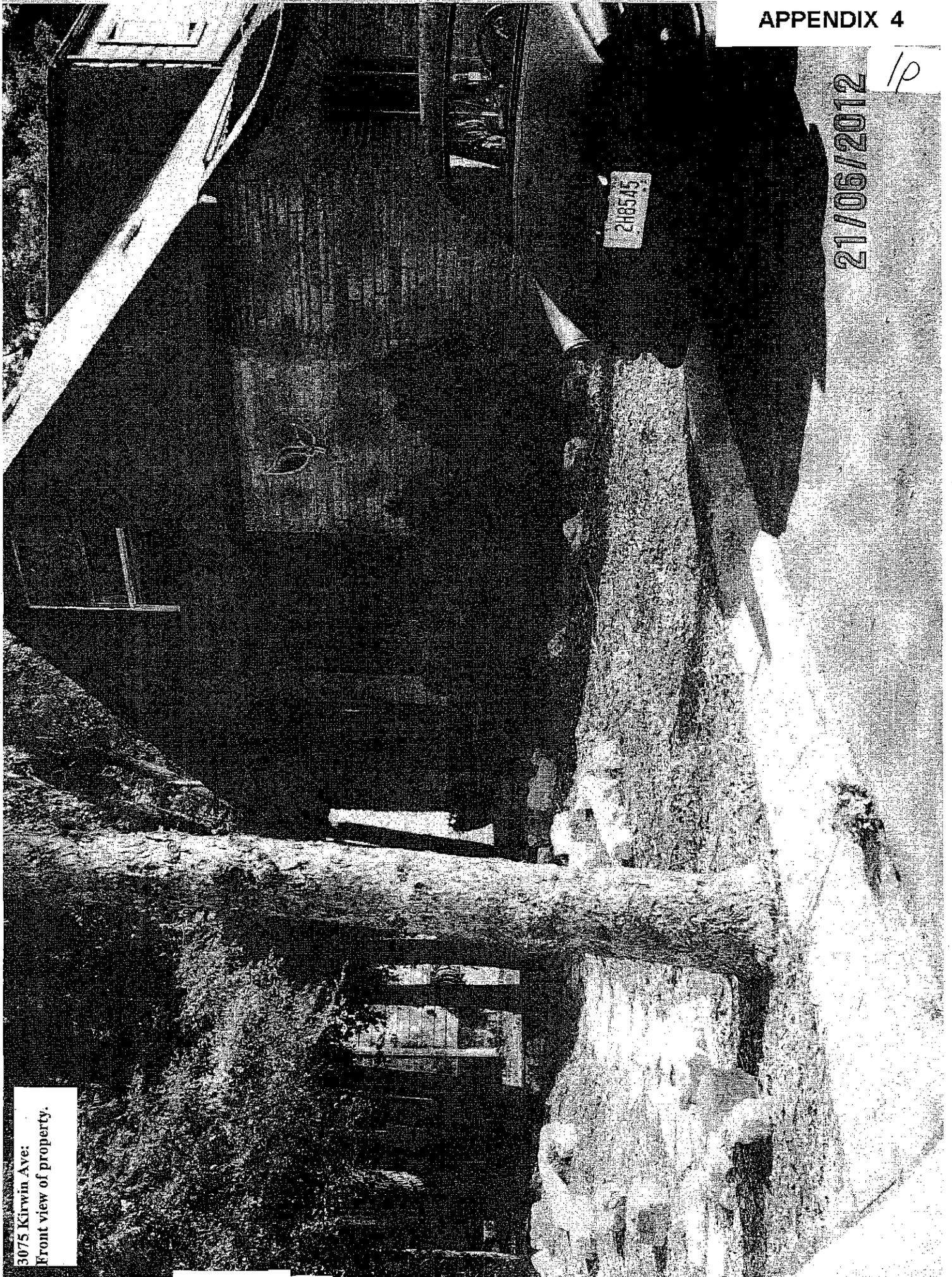
BILLY THE GOAT

PETER THE RABBIT

"FRIENDS"

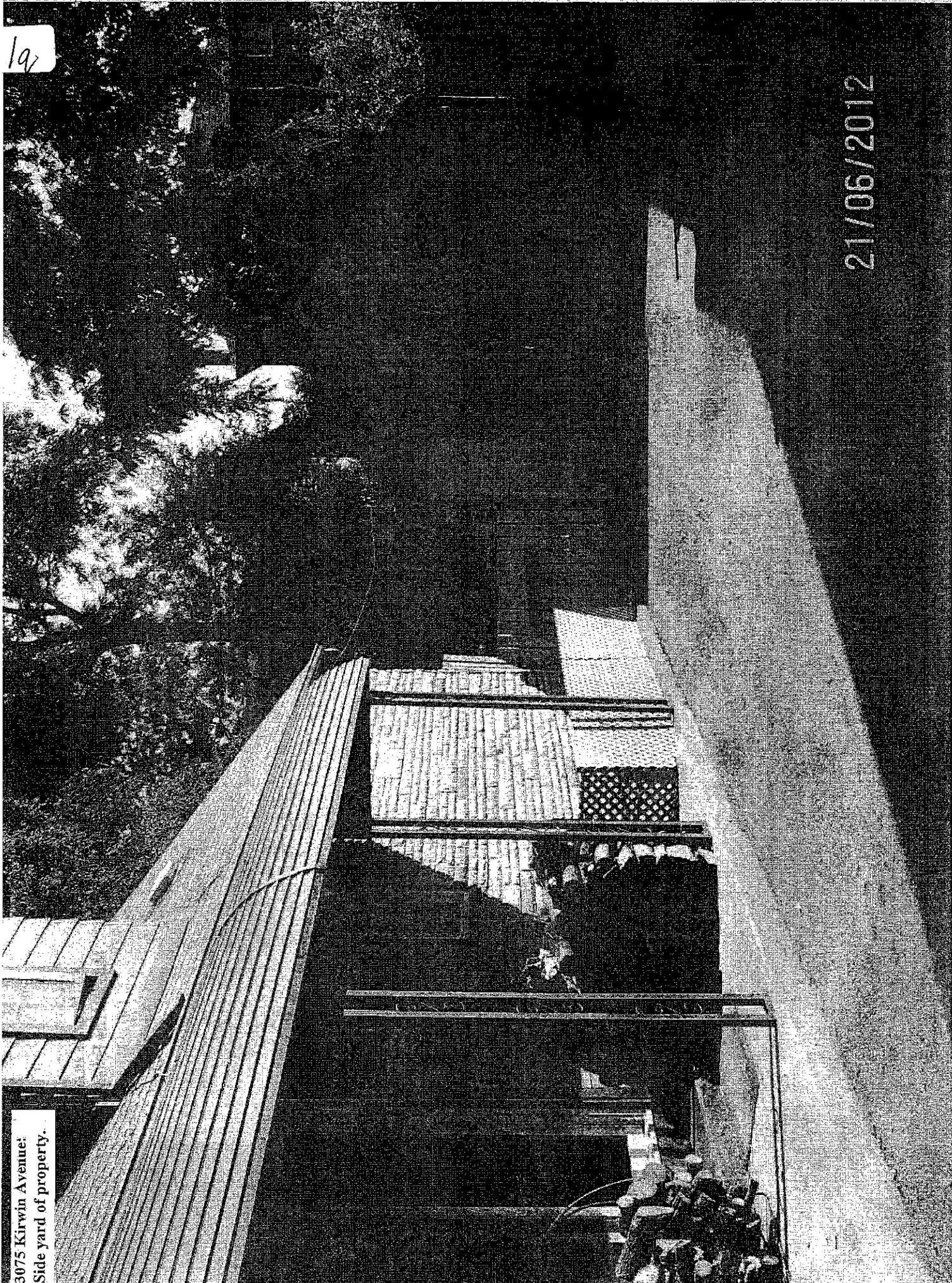
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3075 Kirwin Ave:
Front view of property.

3075 Kirwin Avenue:
Side yard of property.



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21/06/2012

3075 Kirwin Ave
Rear of property.

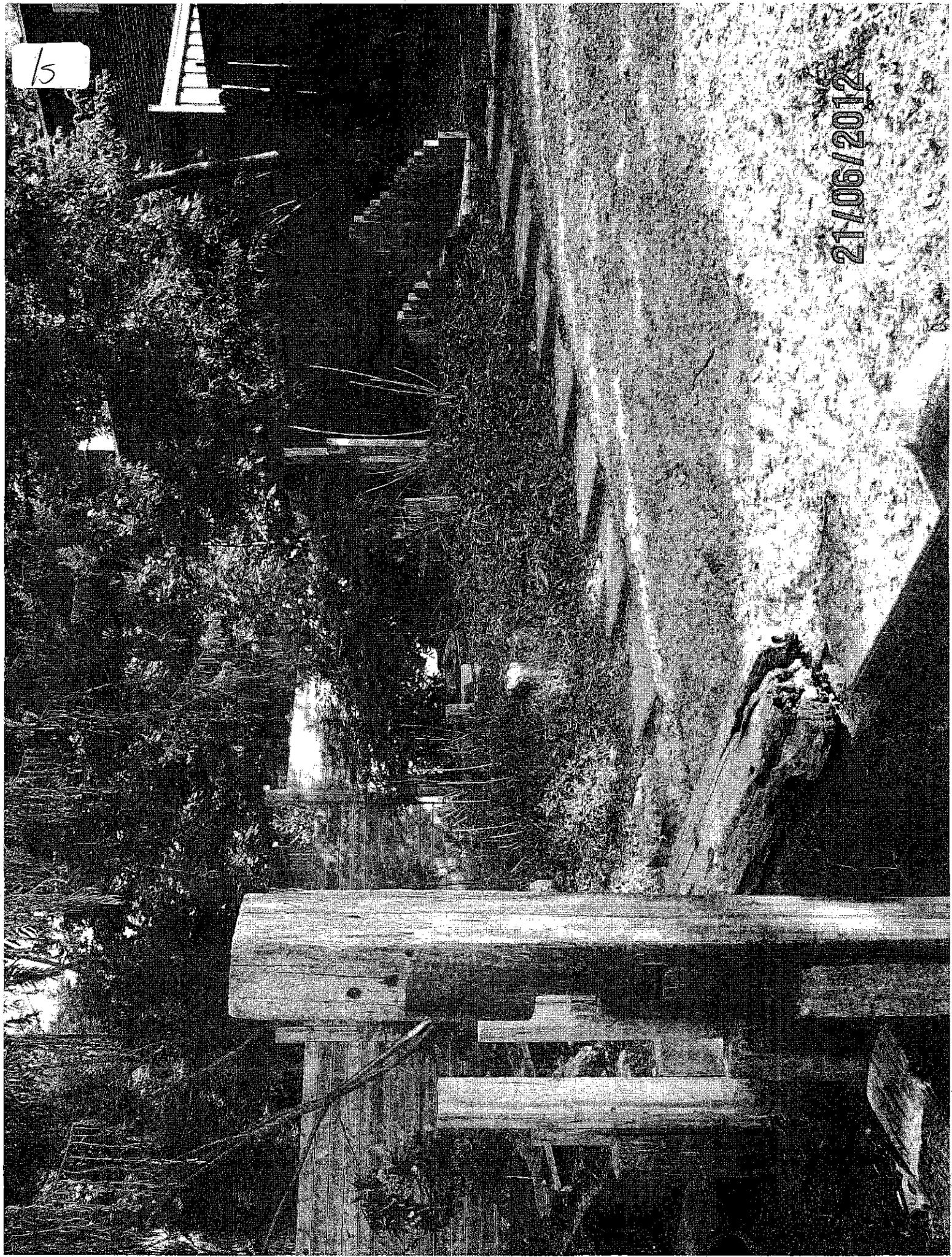


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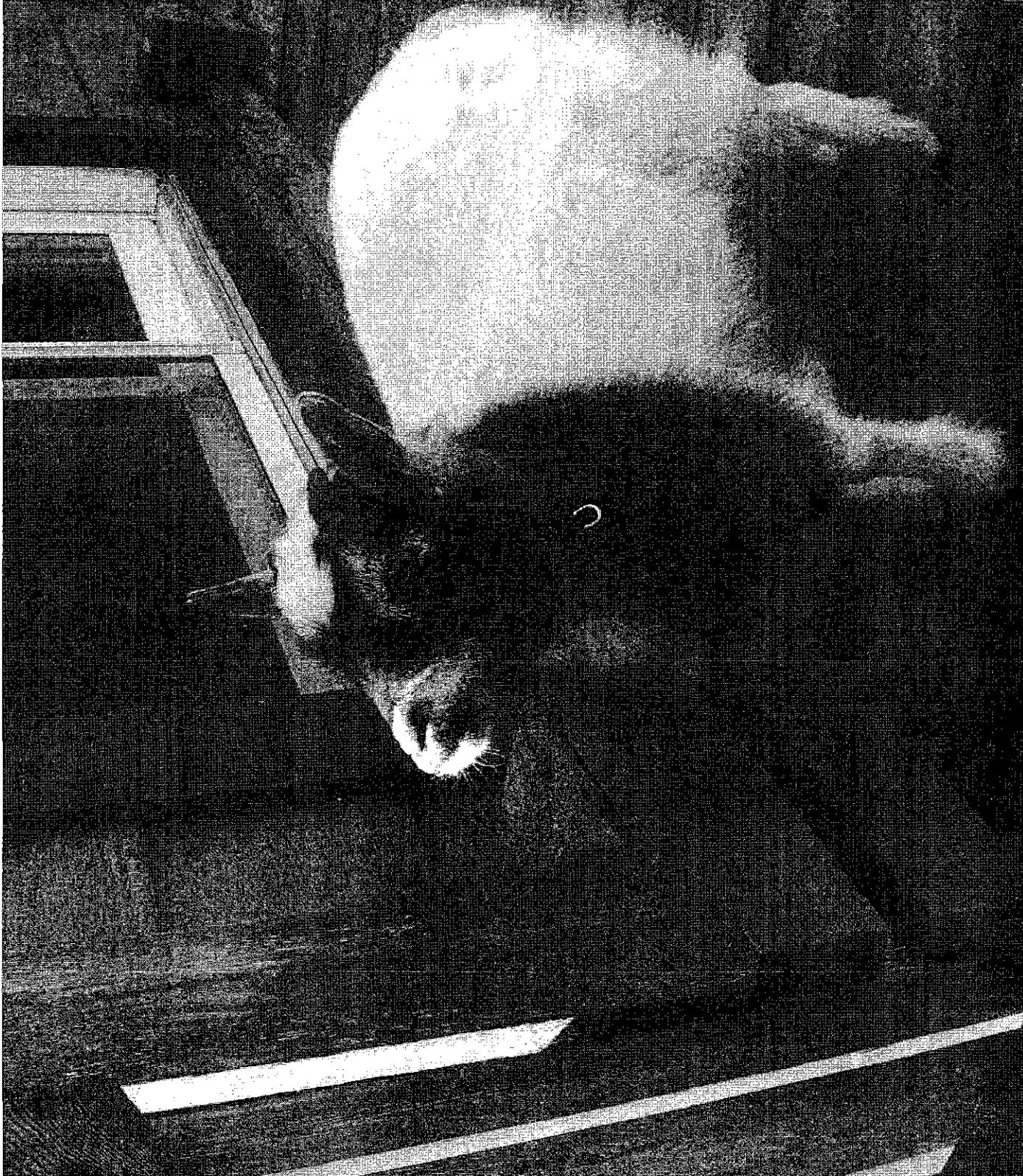
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21/06/2012



17

07/03/2012



3075 Kirwin Ave:

Rear of property showing structure housing goat.



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07/09/2012



Corporate Report

Clerk's Files

Originator's
Files

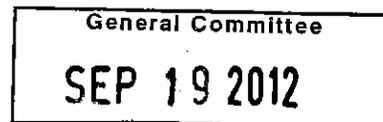
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DATE: August 20, 2012

TO: Chair and Members of General Committee
Meeting Date: September 19, 2012

FROM: Martin Powell, P.Eng.
Commissioner of Transportation and Works

SUBJECT: **MiWay Customer Satisfaction Survey and Market Research
Results Summary**



RECOMMENDATION: That the report dated August 20, 2012 from the Commissioner of Transportation and Works on the MiWay Customer Satisfaction Survey and Market Research Results Summary be received for information.

**REPORT
HIGHLIGHTS:**

- MiWay received excellent satisfaction scores (80% or higher) for overall satisfaction, and for most tested areas related to vehicles, drivers and communication/information access.
- Frequency of service is the most important motivator for increasing transit usage as rated by riders.
- Reliability and schedule adherence, longer hours of service and service area coverage are key drivers for encouraging frequent transit usage.
- The new MiWay brand has positive associations in the community, and awareness is high.
- The Bus Rapid Transit corridor has considerable potential to address the perceived convenience of transit.

BACKGROUND:

The purpose of the MiWay Customer Satisfaction Survey was to obtain a better understanding of riders' needs in order to identify service improvement opportunities, guide future planning and establish a benchmark for future customer satisfaction surveys expected every two years.

The survey was conducted between Nov. 16, 2011 and Dec. 7, 2011 by Synovate (now operating as Ipsos Reid) through an on-board/at-stop paper questionnaire that took approximately 5-8 minutes for riders to self-complete. The survey was conducted among 10,443 riders to ensure statistically valid representation across as many routes as possible. Targets for the number of interviews per route were based on average weekday boardings per route.

MiWay Service Type	Average Weekday Boardings (Oct. 2011)	As a % of Overall Ridership
MiLocal	144,182	90%
MiExpress	13,696	9%
School Routes	1,059	1%
Total MiWay	158,937	100%

The results from the survey indicate where MiWay is doing well and identifies areas for improvement. MiWay teams reviewed the survey results and identified solutions to implement to improve in areas where low satisfaction scores were received.

COMMENTS:**Overall Satisfaction Summary**

Customers were asked to rate the overall satisfaction with MiWay services. MiWay achieved a high overall satisfaction score of 82%. Other overall satisfaction results are summarized below:

- The majority of MiWay riders (about four in five riders or more) are satisfied overall with the service provided by MiWay in 2011.
- Riders on MiExpress routes give higher overall satisfaction scores compared to those on school routes.

- When asked to compare the level of satisfaction with MiWay to a year ago, more than one in four riders report an increase in overall satisfaction. Those on MiLocal and MiExpress routes are more likely to report satisfaction increases.
- Similarly, new riders to MiWay in 2011, those with reported increase in ridership frequencies, and Commuters (nine or more trips per week) are more likely to report an increase in overall satisfaction over 2010.

Motivations for Increasing Transit Use Summary

To help identify service improvement opportunities and guide future planning, customers were asked to rate different service attributes in terms of how important each attribute is to encouraging more frequent travel on public transit. Some of the results are summarized below:

- Frequency of service is the most important motivator for increasing transit usage as rated by riders. Furthermore, increasing frequency of buses and extending service hours is spontaneously mentioned most often by riders when asked to share comments, concerns or suggestions related to MiWay.
- Extending service connections and providing reliable schedules are also important for encouraging more frequent transit usage.
- Most riders do not know much about the Bus Rapid Transit Way; however, the reported likelihood of increasing transit usage due to the BRT is high overall.
- Satisfaction with the PRESTO card among users is high overall, although a majority do not currently use it.

Key Insights

Research Finding	Actions
MiWay received relatively low satisfaction ratings in two key service areas: frequency of buses arriving at stops (61%) and the cost of a fare (41%).	Continue to improve service frequencies on key routes where feasible to meet customer needs. A balanced approach to fare changes is required to ensure “value for money” and financial sustainability.
Offering a loyalty program for regular customers is rated by a majority as a very important motivator to encourage transit usage.	Continue to promote MiWay’s new PRESTO loyalty program, which launched in 2012. Once you pay for 12 MiWay trips during any one-week using a PRESTO card, you can then ride free on MiWay for the rest of the week.
Most riders report buses arriving on time; however, two in five say that buses are always/most of the time overcrowded.	Continue to monitor MiWay routes and allocate resources to where they are needed most to address overcrowding and “closed door” (bus is full) situations.
Most riders do not know much about the Bus Rapid Transit Way; however, reported likelihood of increasing transit usage due to the BRT is high overall.	Focus on educating riders and non-riders alike about Bus Rapid Transit benefits as construction progresses and service improvements are realized.
For communication/information access, MiWay received relatively low satisfaction ratings for Live Call Centre agents (63%) and complaint resolution process (49%).	Continue to focus on delivering excellent customer service by improving the complaint resolution process, managing customer expectations and educating customers about new self-serve options.

<p>Service reliability (schedule adherence) is an important driver for encouraging frequent transit usage.</p>	<p>Continue to review and update transit schedules using new operational data resulting from recent investments in new electronic equipment, including GPS technology.</p>
<p>MiWay received relatively high satisfaction ratings in relation to front-line staff: “Drivers drive safely” (86%) and “Drivers are knowledgeable about the overall system” (85%).</p>	<p>Customers view MiWay Transit Operators as brand ambassadors. They are MiWay’s biggest opportunity and its greatest advantage. Performance in this area can significantly affect overall satisfaction.</p> <p>Continue to improve internal communication and recognition efforts to foster a consistent sense of pride and ownership of MiWay, and continue to focus on delivering excellent customer service.</p>

Annual Research Study of Riders and Non-Riders

In 2012, a quantitative research study of both riders and non-riders was conducted to help develop an overall business marketing strategy that responds to opportunities related to customer acquisition, retention and loyalty in order to grow transit ridership. The research objectives were to:

- Understand awareness and perception of the MiWay brand, including the service benefits.
- Understand both barriers to transit use and potential attractors.
- Understand how key target groups (Commuters, Students and Older Adults) differ from the overall population.
- Identify opportunities to increase ridership.

The survey was conducted through an online panel of respondents between March 28 and April 3, 2012. A total of 1,400 surveys were completed and the data was weighted to reflect the population in Mississauga based on age and gender.

Summary of Key Findings:

- **The MiWay brand has positive associations in the community.** Awareness of the new brand, including new logo and new buses, is high; 58% said MiWay contributes to making the community better.
- **Transit, but not necessarily MiWay, are central to the experience of many residents.** Only 33% had not taken any form of transit in the past three months; riders are over-represented by young people and lower income households.
- **Mississauga is car-centric.** Access to a vehicle is *the reason* residents cite for not using transit; access to a vehicle is high and this means that, except for key groups (students, lower income households) transit is a choice that competes with non-transit options.
- **There are key barriers/challenges that constrain transit use.** 54% think transit is too time consuming; only 42% think that transit is easy, and lapsed riders (more than three months) or non-riders are less likely to agree that transit is easy.
- **Buses that (1) arrive on time, (2) routes that go where needed, and (3) value for money are the most important attributes of a successful transit system.** MiWay must continue to improve on the performance and perceptions in these areas.
- **The Bus Rapid Transit corridor has considerable potential in addressing the perceived convenience of transit.** Even though it is not yet “real” for customers, its introduction is viewed as a significant improvement to the transit service.

- **Students represent a key element of the transit population.** They are more positive about MiWay (44% rated it very good or excellent), and are more likely to take transit.

STRATEGIC PLAN: The MiWay Customer Satisfaction Survey and Market Research Results contribute to the following strategic goals:

Move: Developing a Transit-Oriented City

- Build a reliable and convenient system.
- Develop environmental responsibility.
- Connect our city.

Belong: Ensuring Youth, Older Adults and New Immigrants Thrive

- Attract and retain youth.

Connect: Completing our Neighbourhoods

- Celebrate our community.
- Provide mobility choices.

Green: Living Green

- Promote a green culture.

FINANCIAL IMPACT: From January 1, 2012 to July 28, 2012, the number of revenue rides and customer boardings on MiWay has increased by 3.3% and 2.6%, respectively, to more than 19.5 million revenue rides and 28.4 million customer boardings, relative to 2011 year-to-date figures.

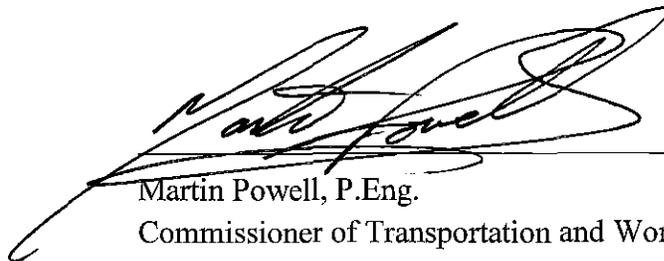
Continued ridership growth now and in the future will depend significantly on attracting new customers to the transit system. To attract new customers to the system, continued investment in transit service and the MiWay brand will be required to improve service levels and frequencies, and to educate both riders and non-riders about BRT-related and other transit service improvements in Mississauga.

CONCLUSION:

MiWay received excellent satisfaction scores (80% or higher) for overall satisfaction, and for most tested areas related to vehicles, drivers and communication/information access. The new MiWay brand has positive associations in the community and brand awareness is high.

Service frequency is the most important motivator for increasing transit usage, and the Bus Rapid Transit corridor has considerable potential to address the perceived convenience of transit in Mississauga.

MiWay recorded its highest ridership ever in 2011 and the ridership growth was directly related to various investments made in improving the transit system. Continuing to build MiWay brand momentum in the community to generate and sustain interest in evolving transit services in Mississauga during ongoing BRT construction is critical to influencing perceptions about transit and encouraging new customers to try the system.



Martin Powell, P.Eng.

Commissioner of Transportation and Works

*Prepared By: Mary-Lou Johnston, Manager of Business
Development, MiWay*



Corporate Report

Clerk's Files

Originator's
Files

MG.23.REP

3.

DATE: September 5, 2012

TO: Chair and Members of General Committee
Meeting Date: September 19, 2012

General Committee
SEP 19 2012

FROM: Martin Powell, P. Eng.
Commissioner of Transportation and Works

SUBJECT: **Paid Parking – Pay and Display Equipment Maintenance Options
(Wards 1, 2, 4, and 7)**

RECOMMENDATION: That the Purchasing Agent be authorized to increase the upset limit for the City's contract with Precise Parklink (#4600011972), for the Asset Protection Renewal Program (APRP), from \$2,113,923.34 to \$2,600,000.00 which will cover the maintenance costs associated with the City's 115 on-street pay and display machines, as well as consumable costs (i.e. ticket paper) and miscellaneous costs (vandalism) as outlined in the report to General Committee dated September 5, 2012 from the Transportation and Works Department.

**REPORT
HIGHLIGHTS:**

The 115 on-street pay and display machines are in the fourth year of a seven year contract. As a result of age and normal wear, pay and display maintenance costs are increasing. The coin shutter and the internal power supply need to be upgraded to resolve an existing operational problem.

The City has an option in the current System Acquisition Agreement to enter into the vendor's Asset Protection Renewal Program (APRP) which guarantees to extend the lifecycle of the pay and display machines. Many surrounding municipalities participate in this program, and have seen pay and display machines double their lifecycle.

The annual cost of the vendor's APRP is \$89,585.00 (\$779.00 per on-street pay and display machine annually), and for the remainder of the contract term. This fixed annual fee will cover the current required upgrade and all future maintenance and upgrade costs associated with the 115 on-street pay and display machines.

At this time, the Transportation and Works Department is recommending entering the 115 on-street pay and display machines into the APRP for the remainder of the contract term ending in 2016.

BACKGROUND:

A System Acquisition Agreement between the City of Mississauga and Precise Parklink was executed on March 19, 2009 for the supply, delivery and support of a pay and display parking management system for a seven year period ending 2016. The term of the contract is tied to the expected seven year lifecycle of the pay and display machines.

In June 2009, 115 pay and display machines were installed on-street in the Downtown, Port Credit, Clarkson and Cooksville areas. In 2011, an additional 74 pay and display machines were installed to support the Downtown off-street parking program, and plans are in place to add additional pay and display machines as demand for on-street parking increases.

COMMENTS:

The City of Mississauga, in establishing the current seven year contract for pay and display machines, negotiated a maintenance agreement that allowed the City to understand the operational and maintenance requirements of pay and display machines.

Current Maintenance Agreement and Operations

The City of Mississauga has one full-time technician dedicated to routine maintenance as well as revenue collection for the pay and display machines and parking meters. The System Acquisition Agreement includes the provision for Maintenance and Support, with the City responsible for "Level 1 Support" which includes:

1. Responding to basic user inquiries regarding hardware errors;
2. Responding to basic user inquiries from City staff regarding access to and operation of the system;
3. Troubleshooting common hardware errors on-site;
4. Replacing printer rolls; and
5. Replacing batteries, as required.

The vendor is responsible for "Level 2 Support" which is the analysis and resolution of any error by vendor in response to a request from the City, provided Level 1 Support has not resolved the error.

A pay and display machine can experience approximately 272 different alarms or events that can lead to component malfunction or failure. There are approximately 356 additional checks and events that a machine must process daily to work properly; all of these events can also lead to component malfunction or failure that requires resolution by the vendor.

Since inception, and especially over the last 18 months, the rate of component malfunction or failure has increased (i.e. card reader, printer, coin selector, motherboard communication faults, vault door faults, etc.). These types of failures are not uncommon with pay and display machines that are essentially computers enclosed in a steel box that are used repeatedly and are exposed to various weather conditions.

Repair has been performed by the vendor as part of "Level 2 Support", with the City incurring all costs. It is anticipated that the rate of component failure will continue to increase as the parking equipment ages and usage intensifies.

Current Maintenance Operational Costs

Currently, the base annual maintenance costs total \$12,075. In addition, payment for replacement hardware that fails due to normal wear and tear, extreme temperature, excessive use, or quality of consumables is the responsibility of the City.

For example in 2011, which was the first full operational year, the total maintenance costs incurred by the City totalled \$66,744.21. This includes \$12,075 for base maintenance, \$14,669.00 for vandalized solar panel replacement and approximately \$40,000 for maintenance performed by the vendor as part of "Level 2 Support" for component replacement and labour charges.

Current Maintenance Requirements

The pay and display machines have been experiencing a high level of coin inlet jams (customers are not able to use coin to pay for parking). An investigation by the vendor and their supplier has determined that the coin shutter and the internal power supply need to be upgraded to resolve the problem. As per the terms of our existing contract, this will result in a one-time upgrade cost to the City of \$69,885.00.

OPTIONS:

The 115 on-street pay and display machines are in the fourth year of a seven year contract. A primary concern is aging equipment, the life cycle of the machines and the associated increasing maintenance costs. As the paid parking program continues to expand, equipment reliability, managing equipment failures and having predictable annual maintenance costs are a priority.

The City's options are as follows:

1. **Continue with Existing Maintenance Contract and Upgrade Components**

The coin shutter, the internal power supply and coin selector all play a role in processing coin transactions. The power supply is responsible for supplying power to the various components inside the pay and display machine that allow it to process coin transactions, credit card transactions and routinely process the 356 daily checks and events.

Based on discussions and a quote received from Precise Parklink, the cost to upgrade the coin shutter and power supply is \$599.46 per pay and display machine, a one-time total cost of \$69,885.00. This upgrade is essential to resolve the on-going coin inlet issue being experienced by the initial 115 on-street pay and display machines.

The City would continue to be subject to additional upgrade costs in the future but are unable to quantify any amounts at this time. However, it is anticipated that as the equipment ages, the maintenance costs will increase.

2. Enter into Extended Maintenance Agreement (APRP)

The City has an option in the current System Acquisition Agreement to opt into the Vendor's Asset Protection Renewal Program (APRP). As the equipment ages, there is a natural degradation of performance and reliability; parts get worn, plastic parts become brittle and break, mechanical connections become less fluid. Eventually components will fail, which leads to decreased performance and more expensive repairs.

How APRP Works

Regular renewal of pay and display component pieces is scheduled in advance. The schedule is developed for each machine based on age, usage level and the vendor's internal benchmarks for asset condition. The vendor's technicians perform all repair work on a scheduled basis and plan out the work so disruption to the service is minimal. Once a component has reached the end of its useful life, it is disposed of and certified replacement components are introduced into the inventory.

The Benefits of APRP

- *Improved Efficiency and Customer Service*: The machines always run at peak performance;
- *Reduced Downtime*: The system is running on a continuous basis;
- *Reduced Costs*: Issues are addressed before they become a problem;
- *Cost Certainty/Peace of Mind*: Fixed costs and no sudden or unexpected expenditures;
- *Warranty*: Each component is covered by a comprehensive warranty for as long as the unit is covered by the APRP;
- *Upgrades*: Systems are developed so that the asset can evolve with emerging technology;

- *Protection of Asset Value & Extended Asset Life:* The APRP guarantees to extend the life of the pay and display machine past its seven year cycle, by continually exchanging old parts/components with new, used and/or refurbished parts equivalent to new parts and components in terms of performance.

With this agreement in place, the City's Parking Maintenance Technician will be able to focus his time on core responsibilities such as routine maintenance (paper, battery replacement, etc.) involved with the 189 pay and display machines and 200 single head meters, scheduled parking revenue collections and general parking inventory maintenance.

FINANCIAL IMPACT: The City of Mississauga has two options for consideration:

Option 1 - A one time cost of \$69,885.00 to upgrade the coin shutter and power supply.

Option 2 - Enter into Vendor's Asset Protection Renewal Program (APRP), at an annual cost of \$89,585.00 (\$779.00 per on-street pay and display machine annually), prorated for the remainder of 2012.

The cost of both options can be accommodated in the 2012 Current Operating Budget.

CONCLUSION: The City of Mississauga, in establishing the current seven year contract for pay and display machines, negotiated a maintenance agreement that allowed the City to understand the operational and maintenance requirements of pay and display machines.

As pay and display machines age, the City is faced with increased maintenance costs. The City is currently at a decision point to pay a one-time fee to upgrade machine components or enter into an Asset Protection Renewal Program (APRP) with an annual maintenance fee.

At this time, the Transportation and Works Department is recommending entering the initial 115 on-street pay and display machines into the APRP for the remainder of the contract term ending in 2016. In preparing this recommendation, staff consulted with other municipalities that utilize the APRP, including the Toronto Parking Authority.

The 74 off-street pay and display machines, which were added after the initial contract was awarded, will not be entered into the APRP at this time. These machines are entering the second year of operation, are A/C powered and are installed in a protected environment in the garages; therefore, additional maintenance costs at this time are minimal.



Martin Powell, P. Eng.

Commissioner of Transportation and Works

Prepared By: Tomasz Brzeziak, Parking Coordinator



Corporate Report

Clerk's Files

Originator's
Files

H-OZ03/001
(OZ/99/062)

4.

DATE: September 5, 2012

TO: Chair and Members of General Committee
Meeting Date: September 19, 2012

FROM: Martin Powell, P. Eng.
Commissioner of Transportation and Works

SUBJECT: Assumption of Municipal Services (Ward 7)

General Committee

SEP 19 2012

RECOMMENDATION: That the City of Mississauga assume the municipal works as constructed by the developer under the terms of the Servicing Agreement for H-OZ03/001(OZ/99/062), New Millennium Homes, (lands located north of Dundas Street West, south of Burnhamthorpe Road West, east of Mavis Road and west of Confederation Parkway, in Z-22, known as Parkhill Road Developments).

H-OZ03/001(OZ/99/062) (Ward 7)

BACKGROUND: The developer identified on the attached Table of Assumption (Appendix 1) has complied with all the requirements of the Servicing Agreement for the installation of the municipal services.

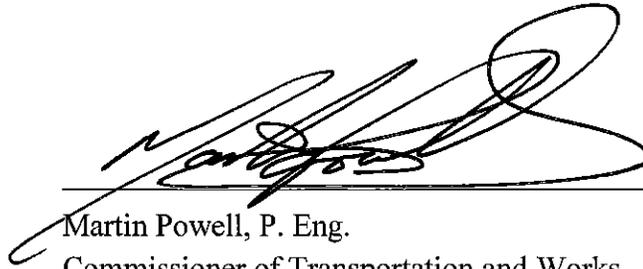
FINANCIAL IMPACT: With the assumption of the New Millennium Homes Development (H-OZ/03/001(OZ-99/001)), the City will now be required to provide maintenance of the newly constructed storm sewers.

CONCLUSION: It is in order for the City to assume the municipal works within the site identified on the attached Table of Assumption (Appendix 1).

ATTACHMENTS:

Appendix 1: Table of Assumption

Appendix 2: Approximate Location of Parkerhill Road
Development



Martin Powell, P. Eng.

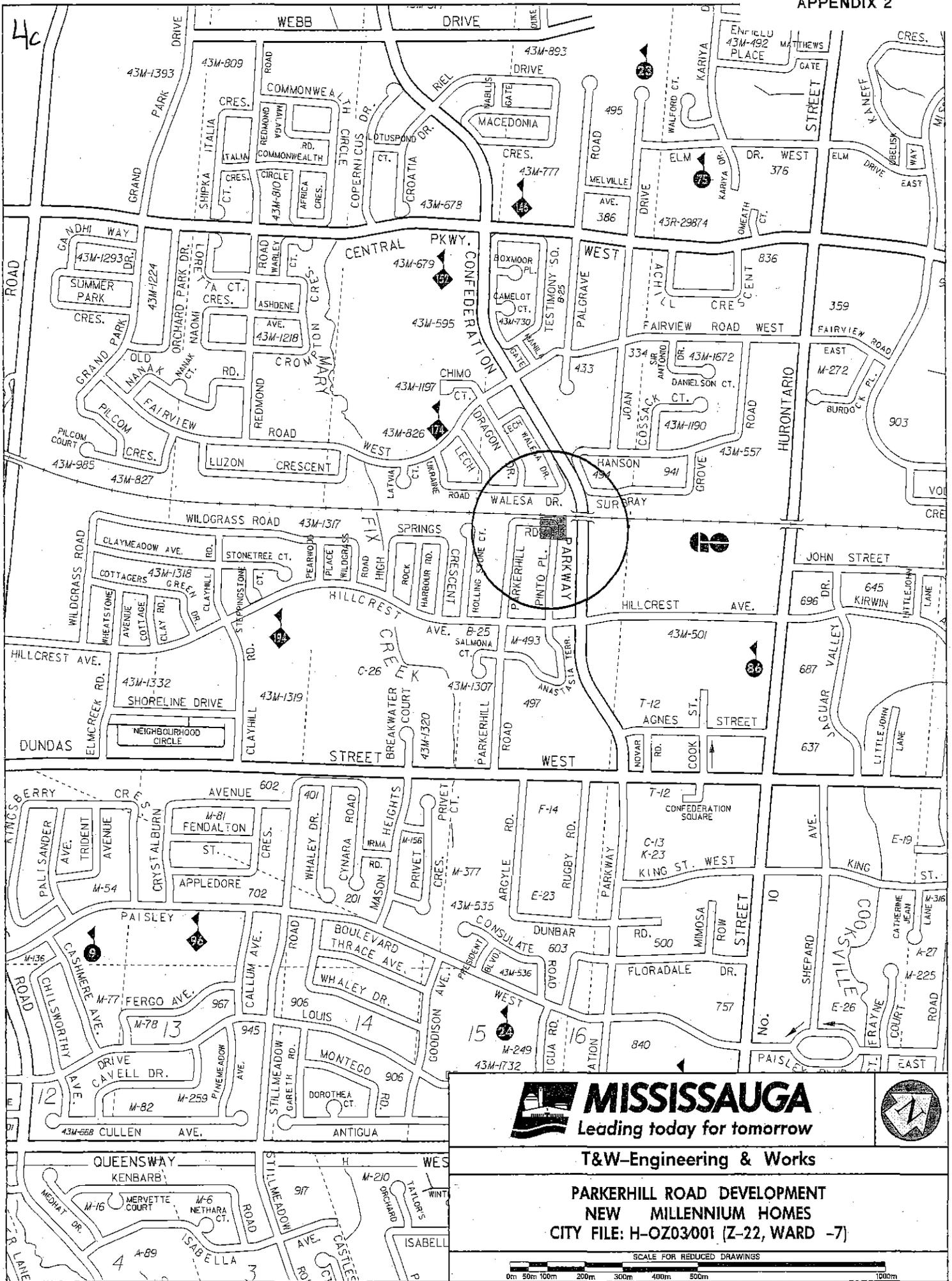
Commissioner of Transportation and Works

Prepared By: Silvio Cesario, P.Eng.

Acting Manager, Development Construction

TABLE OF ASSUMPTION

PLAN/FILE REFERENCE #	LOCATION	DEVELOPERS ADDRESS	SERVICING AGREEMENT DATE	SECURITIES TO BE RELEASED
HOZ-03/001 (OZ/99/062)	North of Dundas Street West, south of Burnhamthorpe Road West, east of Mavis Road and west of Confederation Parkway	New Millennium Homes c/o Landy Marr Kats LLP 2 Sheppard Avenue East, Suite 900 Sheppard Centre North York, ON M7N 5Y7 ATTN: Mr. Keith M. Landy	March 26, 2003.	Cancel Insurance





MISSISSAUGA

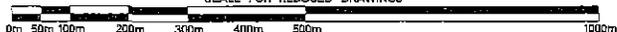
Leading today for tomorrow



T&W-Engineering & Works

PARKERHILL ROAD DEVELOPMENT
NEW MILLENNIUM HOMES
CITY FILE: H-OZ03001 (Z-22, WARD -7)

SCALE FOR REDUCED DRAWINGS





Corporate Report

Clerk's Files

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5.

DATE: August 29, 2012

TO: Chair and Members of General Committee
Meeting Date: September 19, 2012

General Committee

SEP 19 2012

FROM: Paul A. Mitcham, P.Eng., MBA
Commissioner of Community Services

SUBJECT: **Revised Council Resolution in Support of Rooftop Solar
Applications Under the Provincial Feed-in Tariff (FIT) Program**

RECOMMENDATION: That Council pass a resolution supporting, without reservation, rooftop solar projects in Mississauga as outlined in the Corporate Report titled "Revised Council Resolution in Support of Rooftop Solar Applications Under the Provincial Feed-in Tariff (FIT) Program" dated August 29, 2012 from the Commissioner of Community Services and that a resolution repealing Resolution 0170-2012 be passed by Council.

**REPORT
HIGHLIGHTS:**

- Based on the requirements of the draft Feed-in Tariff (FIT) 2.0 Program, on July 4, 2012 Council passed Resolution 0170-2012 supporting, in principle, rooftop solar applications under the FIT Program subject to certain conditions.
- On August 10, 2012, the Province of Ontario released the new Feed-in Tariff (FIT) 2.0 Program, which clarified the requirements for municipal council support resolutions to qualify applicants of the FIT 2.0 Program for priority points.
- The wording in the July 4, 2012 Council resolution does not meet the new FIT 2.0 Program requirements to enable applicants to qualify for priority points.

- A revised blanket Council resolution, which excludes the conditions listed in the July 4, 2012 Council resolution, is proposed for the purpose of enabling applicants to qualify for priority points.
- In order for applicants to the FIT 2.0 Program to qualify for priority points based on municipal council support, Council must pass the revised resolution in its prescribed form.
- The application window for small FIT projects (>10 kilowatt (kW) ≤ 500 kW) is anticipated to open October 1, 2012 and remain open until November 30, 2012.

BACKGROUND:

On July 4, 2012, Mississauga Council passed Resolution 0170-2012 to support, in principle, solar rooftop projects in Mississauga. The resolution was based on the requirements of the draft Feed-in Tariff (FIT) 2.0 Program and passed in anticipation of the new Feed-in Tariff (FIT) Program being released. The June 14, 2012 Corporate Report to General Committee is contained in Appendix 1.

On August 10, 2012, the Ontario Power Authority (OPA) released the new FIT 2.0 Program which clarified the requirements for municipal council support resolutions to qualify applicants of the FIT 2.0 Program for priority points. The application window for small FIT projects (>10 kW ≤ 500 kW) is anticipated to extend from October 1, 2012 to November 30, 2012. All applications received during the application window will be reviewed according to the new FIT 2.0 Program Rules for compliance and for the prioritization of applications. Where projects have the same number of priority points, the time stamp will be used to determine the order in which projects will be tested for available transmission and distribution capacity. The OPA anticipates awarding 200 megawatts of small FIT contracts.

The new FIT 2.0 rules stipulate that, in the application for the FIT Program, priority points will be awarded for certain factors. Two of the priority points will be given for a municipal council support resolution. A prescribed form/template for a municipal council blanket support resolution is provided under the FIT 2.0 Program. The wording in the template stipulates that a council support, without reservation, renewable energy projects. In addition, a confirming by-law demonstrating the support of the local municipality is required.

PRESENT STATUS: There are two aspects of the July 4, 2012 Council resolution that do not comply with the new FIT 2.0 Program:

1. The words support “in principle” do not meet the intent of the OPA’s prescribed forms which state support “without reservation”; and
2. The three conditions do not meet the intent of supporting “without reservation”.

COMMENTS: City staff has consulted with the OPA to ensure that the revised resolution (Appendix 2) will be acceptable for the priority points.

In order to enable applicants to the FIT 2.0 Program to qualify for the priority points tied to municipal council support, Council must pass a resolution in the form prescribed by the OPA. The following outlines the differences between the July 4, 2012 resolution and the proposed resolution:

1. Change the wording to: “The Council of the City of Mississauga supports without reservation the construction and operation of Rooftop Solar Projects”, thereby removing the words “in principle” and adding the words “without reservation”.
2. Remove the three conditions relating to anti-reflective surfaces, fire safety and all applicable laws and regulations. Although the conditions would be removed, staff would ensure that, when providing copies of the Council resolution to applicants, information would be provided notifying applicants of these issues.

The requirement for a confirming by-law can be met with the confirmatory by-law which is passed after each Council meeting.

Passing the new resolution in its prescribed form shows Council’s support of rooftop solar projects in Mississauga without reservations or conditions. It is unlikely that this new resolution will undermine any of the consents or permits that are required by the City or any other authority as the wording of the prescribed resolution provides

that the sole purpose of the resolution is to enable FIT applicants to gain priority points and that the resolution is not to be used for any other purpose.

FINANCIAL IMPACT: There are no financial impacts of the revised blanket Council resolution in support of rooftop solar installations.

Where the rooftop solar installation is on a City-owned building, there will be revenue generated from the lease. The amount generated for each building will vary depending on the type and size of the installation.

CONCLUSION: The revised Council support resolution will increase FIT 2.0 Program applicants' chances of being awarded the opportunity to build rooftop solar projects in Mississauga by enabling such applicants to qualify for priority points.

ATTACHMENTS:

- Appendix 1: June 14, 2012 General Committee Corporate Report titled "Council Resolution in Support of Rooftop Solar Applications Under the Provincial Feed-in Tariff (FIT) Program".
- Appendix 2: Revised Council Support Resolution for Rooftop Solar Applications Under the Provincial Feed-in Tariff (FIT) 2.0 Program.



Paul A. Mitcham, P.Eng., MBA
Commissioner of Community Services

Prepared By: Mary Bracken, Environmental Specialist

5d



Corporate Report

Clerk's Files

Originator's
Files

DATE: June 14, 2012

TO: Chair and Members of General Committee
Meeting Date: June 27, 2012

FROM: Paul A. Mitcham, P.Eng., MBA
Commissioner of Community Services

General Committee
JUN 27 2012

SUBJECT: **Council Resolution in Support of Rooftop Solar Applications
Under the Provincial Feed-in Tariff (FIT) Program**

RECOMMENDATION: That Council pass a motion which supports, in principle, rooftop solar projects in Mississauga as outlined in the Corporate Report titled "Council Resolution in Support of Rooftop Solar Applications Under the Provincial Feed-in Tariff (FIT) Program" dated June 14, 2012 from the Commissioner of Community Services.

**REPORT
HIGHLIGHTS:**

- The Province of Ontario will be releasing a new Feed-in Tariff (FIT) program.
- The draft FIT 2.0 program provides municipalities the opportunity to show their support for renewable energy projects by issuing a council support resolution.
- Mississauga has received numerous requests for Council resolutions supporting rooftop solar projects.
- The City has entered into an agreement with a solar photovoltaic company where the City will lease the roof space at selected City facilities and the company installs, owns, and operates the rooftop solar systems. Applications will be submitted to the FIT program for installation of solar photovoltaic systems on selected City

buildings. A Council resolution will be required to qualify for two priority points under the FIT application process.

- *Planning Act* approvals do not apply to renewable energy projects.
- The *Building Code Act* applies to renewable energy projects.
- A blanket Council resolution is proposed that supports rooftop solar projects, in principle, subject to a number of issues being addressed, such as those relating to: glare, safe access during emergencies, and heritage buildings.
- Supporting renewable energy projects is consistent with goals in the Strategic Plan, Living Green Master Plan, Official Plan, Economic Development Strategy and the City's Corporate Energy Management Plan.

BACKGROUND:**Province of Ontario Renewable Energy Initiatives**

The *Green Energy Act* (the "Act") came into effect in 2009. The Act addresses energy efficiency, energy conservation and demand management, and the promotion of renewable energy technologies. Renewable energy sources include: wind, waterpower, biomass, biogas, landfill gas, solar photovoltaic, and geothermal. The Act removes *Planning Act* authority over renewable energy projects. The *Building Code Act* remains applicable law and, as such, building permits are required depending on the size of the project.

In 2009, the Ontario Power Authority (OPA) released a Feed-in Tariff (FIT) program which included two purchase agreement programs for renewable energy projects:

- FIT program – Applies to renewable energy projects over 10 kilowatts (kW);
- microFIT program – Projects 10 kW or less, focussed on homeowners and small businesses.

The purpose of the FIT program was to encourage renewable power generation through a guaranteed pricing structure for renewable electricity production. It included standardized program rules, prices

and contracts for those interested in developing a qualifying renewable energy project.

This report focuses on the FIT program and does not discuss the details of the microFIT program.

In 2011, the Ontario Ministry of Energy undertook a review of the FIT program. The feedback received from municipalities included concern relating to the lack of municipal authority over renewable energy projects. In April 2012, a draft of the revised FIT program (FIT 2.0) was released for comment. At the time of writing this report, the final FIT 2.0 program had not been released, but is anticipated any time.

The draft FIT 2.0 program includes revised rules for applications and a revised FIT price schedule.

The 2009 FIT program pricing was designed to kick-start the development of a domestic renewable energy industry. Prices for solar rooftop projects ranged from 53.9 cents per kilowatt hour (¢/kWh) to 71.3 ¢/kWh , depending on the size of the project (higher prices for smaller projects). The present domestic renewable energy sector is now of sufficient size to drive economies of scale and lower prices. The draft FIT 2.0 price schedule proposes a 10% to 25% reduction for rooftop solar installations. Prices in the draft FIT 2.0 program price schedule range from 48.7 ¢/kWh to 54.9 ¢/kWh , depending on the size of the project. A 15% price reduction for wind generation is proposed and no price changes are proposed for biomass, biogas and landfill gas projects. The OPA intends to review the FIT price schedule annually or as necessary based on changes in market conditions.

The draft FIT 2.0 program also introduces a point system for evaluating renewable energy projects. Of these priority points, there is the opportunity to submit support from the municipality in the form of a council support resolution. In the context of Mississauga, for rooftop solar projects, there would be a total of seven priority points available, two of which are attributed to an applicant having a supporting municipal council resolution.

The draft FIT 2.0 process has a number of stages. Initially, when an applicant submits a FIT application to the OPA for a renewable energy project they need to provide information such as proof of leasing or ownership of the building rooftop and general details of the project. It is at this stage that the council support resolution is requested for submission as part of the FIT application. The application is then reviewed by the OPA and successful applicants are selected and contracts awarded. This allows the applicant to pursue financing and further details of the project. The applicant has 18 months to install the project. During this time, the applicant must submit a notice to proceed, which includes a financing plan, impact assessment, domestic content, etc. The applicant must apply to the municipality for a building permit and the building permit must be issued prior to installation of the project. During the review of the building permit application, the municipality ensures that the solar installation is safe and abides by the Building Code. Structural implications such as the roof's structural integrity, the additional loading from the solar panels and how they are fastened are some of the factors that are examined.

City of Mississauga Renewable Energy Projects

In 2007, the City installed a 25 kW solar photovoltaic generation plant on the roof of the Hershey Centre as a pilot program. Originally, the City entered into an agreement under the Renewable Energy Standard Offer Program, which was upgraded to a FIT agreement in 2010. The pilot installation has been successful and has generated revenue for the City.

In 2011, the City issued a Request for Proposal to qualified photovoltaic power generation developers for leasing rooftop space at selected City facilities. The City completed a procurement process and has entered into an agreement with a solar photovoltaic company where the City will lease the roof space and the company installs, owns, and operates the rooftop solar systems. Once the FIT 2.0 program is released and the window for applications is open for rooftop solar projects, the company will submit applications to the OPA. Although the installations will be on City-owned buildings, the solar photovoltaic company will still require a Council resolution to qualify for the two priority points under the FIT application process.

Rooftop Solar Installations in Mississauga

There are many rooftop solar installations in the City of Mississauga. The majority are small installations on residential dwellings. Some are larger installations on industrial or institutional buildings. Building permits have been issued for rooftop solar installations that have a surface area greater than or equal to 5 square meters (53.8 square feet) or if it constitutes a material alteration to the building. To date, no issues have been noted relating to rooftop solar installations.

City of Mississauga Plans

The Living Green Master Plan recognizes the importance of Mississauga's energy future and directs Mississauga to: assess energy efficiency and renewable fuel strategies; and continue to identify, invest in and implement renewable energy actions identified in the City's Corporate Energy Management Plan.

The Economic Development Strategy: Building on Success highlights the City's positive position through its economic base and skilled workforce to capitalize on the opportunities that lie in the emergence of the green economy, and the increasing importance of the use and development of clean technologies and their implications for sustainable growth. These opportunities will advance the City's economic future, both in terms of environmental stewardship and in its support for the incubation and production of new green technologies and services.

In addition, the new Mississauga Official Plan, which has been adopted by City of Mississauga Council and Region of Peel Council, but which is currently under appeal, highlights Mississauga's support for renewable energy systems by:

- promoting renewable energy systems; and
- working jointly with other levels of government and agencies to investigate the need, feasibility, implications and suitable locations for renewable energy projects and to promote local clean energy generation, where appropriate.

Other Municipalities

The Municipality of Strathroy-Caradoc Council passed two Resolutions on May 7, 2012 supporting individual rooftop solar projects.

The City of Vaughan Committee of the Whole approved a Recommendation on June 5, 2012 that City of Vaughan Council:

- endorse a resolution to support individual solar rooftop projects making application under the FIT 2.0 program; and
- give staff the authority to provide applicants a copy of the resolutions where the application meets certain criteria.

This will involve staff reviewing each application and issuing individual resolutions. The criteria stipulate that the rooftop solar project be for industrial applications, public use buildings, or site plans with solar rooftop applications that have been approved by the City of Vaughan. At the time of writing this report, City of Vaughan Council had not considered the Recommendation.

The City of Brampton Committee of Council passed a Resolution on June 13, 2012 supporting eight rooftop solar photovoltaic projects that are subject to applications under the FIT program.

There are several other municipalities in Ontario that are considering council resolutions for applications under the FIT program, but, to date, have not passed a resolution.

PRESENT STATUS:

The City of Mississauga has received requests from three solar energy companies, involving approximately ten different locations, for Council to pass a resolution in support of their rooftop solar projects. It is anticipated that, once the Province's FIT 2.0 program is released and the application window is opened, the City will receive more requests for Council resolutions.

COMMENTS:

Presently, all of the requests received for a City of Mississauga Council support resolution have been for rooftop solar installations.

This is attributed to the fact that there are many large flat roofs in Mississauga, primarily in industrial areas, and there are no large tracks of land suitable for ground mounted solar farms. In addition, average wind speeds in Mississauga are relatively low and do not provide enough capacity to make wind generation profitable. This report therefore proposes that a Council support resolution for FIT applications only be applicable to rooftop solar projects.

The draft FIT 2.0 program provides municipalities the opportunity to provide a council support resolution for FIT applications. This gives municipalities the ability to let the OPA know whether they support the project.

City staff has consulted with all City departments, the Region of Peel, other municipalities, the Environmental Advisory Committee, the OPA, and the solar industry. Although certain structural requirements are addressed through the building permit application, there are two issues that are not covered under the Building Code and one issue that should be highlighted early in the project:

1. Glare: The types of rooftop solar applications under the FIT program generally use anti-reflective solar photovoltaic systems. However, Mississauga is in an area of influence for both Toronto Pearson International Airport and Billy Bishop Toronto City Airport. Glare from solar panels could pose a risk to airplanes taking off and landing. As such, it should be stipulated that anti-glare surfaces be used.
2. Fire safety: In an emergency situation, access to the roof may be necessary. During a fire, ventilation may be required and emergency services staff may need to create holes in the roof. Access on the roof may also be required with enough space for emergency services staff to move around. While accessing the roof, live electricity may pose a risk. A main cut-off or breaker, that is readily accessible to emergency services, will assist in reducing risk during an emergency situation. However, the solar system may be live as long as the solar panels are producing electricity. Emergency services staff are trained to take appropriate measures around live solar panels. However, there

should be signage at the main breaker advising that the solar panels may still be live even if the breaker is off.

3. Heritage buildings: The types of rooftop solar applications received under the FIT program are generally on large buildings with flat roofs. Therefore, it is anticipated that few, if any, applications under the FIT program would be proposed on heritage buildings. However, should a situation arise where a rooftop solar installation is proposed on a heritage building, the applicant should be advised that the *Ontario Heritage Act* applies and therefore a permit is required for the alteration of the building prior to the building permit being issued.

There are two types of council resolutions proposed under the draft FIT 2.0 rules:

- a blanket support resolution which would cover all applications; and
- a project-specific support resolution.

In order to issue project-specific Council support resolutions, each application will have to be reviewed in advance of the building permit application. In order to review each application, criteria and a process for review would have to be established. This will have resource implications. Other than the factors noted above (glare, fire), the building permit process will ensure safety requirements are met and other applicable laws such as the *Ontario Heritage Act* are addressed. There have been several large rooftop solar projects installed in Mississauga and no issues have been noted to date. However, endorsing the proponent of a specific project could present some liability issues for the City should there be issues with the installation.

A blanket resolution supporting rooftop solar installations provides the opportunity for the City to provide support, in principle, for renewable energy production, while highlighting to the applicant and the OPA specific criteria that is important to Mississauga, but not covered as part of the building permit process. The proposed blanket Resolution, contained in Appendix 1, provides support for rooftop solar projects

subject to the glare and fire issues being addressed and highlights the need to obtain a heritage permit, if required. These criteria have been vetted by all City departments to ensure that rooftop solar applications under the FIT program will be compatible in Mississauga.

STRATEGIC PLAN:

The Strategic Plan stipulates that renewable energy is important to ensure Mississauga's sustainability. Action 1 of the Green Pillar states that Mississauga "will pursue renewable energy production and use to reduce green house gas emissions, improve air quality and protect natural resources."

Support of renewable energy projects, specifically rooftop solar installations, helps to achieve the goals of the Strategic Plan.

FINANCIAL IMPACT:

There are no financial impacts of a blanket Council resolution in support of rooftop solar installations.

Where the rooftop solar installation is on a City-owned building, there will be revenue generated from the lease. The amount generated for each building will vary depending on the type and size of the installation.

CONCLUSION:

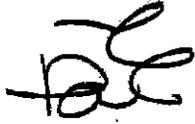
Council support of rooftop solar renewable energy projects supports the directions in the Strategic Plan, the Living Green Master Plan, the Economic Development Strategy and the Official Plan, and will clearly demonstrate the desire for Mississauga to be recognized for its innovation and leadership in an emerging and green economy.

Although the 2009 *Green Energy Act* removed *Planning Act* approvals from renewable energy projects, the draft FIT 2.0 program provides municipalities the opportunity to state whether they support renewable energy projects through council resolutions. Mississauga has received requests for Council resolutions only for rooftop solar installations. By providing a Council resolution supporting rooftop solar projects, in principle, Mississauga has the opportunity to show support for rooftop solar projects while highlighting factors that are not covered under the building permit process relating to glare, fire and heritage buildings.

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ATTACHMENTS:

Appendix 1: Proposed Motion for City of Mississauga Council
Blanket Support Resolution



Paul A. Mitcham, P.Eng., MBA
Commissioner of Community Services

Prepared By: Mary Bracken, Environmental Specialist

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**Proposed Motion for
CITY OF MISSISSAUGA COUNCIL SUPPORT RESOLUTION
FOR ROOFTOP SOLAR GENERATION PROJECTS**

RESOLUTION NO.: _____ DATE: _____

WHEREAS the Province's Feed-in Tariff (FIT) program encourages the construction and operation of rooftop solar generation projects ("Rooftop Solar Projects");

AND WHEREAS it is likely that one or more Rooftop Solar Projects will be considered for construction and operation in the City of Mississauga;

AND WHEREAS, pursuant to the rules governing the FIT program (the "FIT Rules"), applicants whose Rooftop Solar Projects receive the support of municipalities will be awarded priority points, which may result in these applicants being offered a FIT contract by the Province prior to other persons applying for FIT contracts;

AND WHEREAS the *Green Energy Act, 2009*, S.O. 2009, c.12, as amended, stipulates that a municipal Official Plan and Zoning By-law does not apply to a renewable energy undertaking;

AND WHEREAS the *Building Code Act, 1992*, S.O. 1992, c.23, as amended, applies to renewable energy projects and, as such, each Rooftop Solar Project will require a building permit issued by the City of Mississauga Building Division;

AND WHEREAS, pursuant to the *Ontario Heritage Act*, R.S.O. 1990, c.0.18, as amended, each Rooftop Solar Project that is proposed to be located on a property listed on the City of Mississauga's Heritage Register or designated as a heritage property will require a Heritage Permit from the City of Mississauga prior to work commencing on such properties;

NOW THEREFORE BE IT RESOLVED THAT:

The Council of the City of Mississauga supports, in principle, the construction and operation of Rooftop Solar Projects in the City of Mississauga, including but not limited to Rooftop Solar Projects on City-owned buildings, subject to the following:

1. That all solar panels have an anti-reflective surface;
2. That fire safety issues be addressed to the satisfaction of the City of Mississauga's Fire and Emergency Services division with respect to emergency situations; and
3. That each Rooftop Solar Project shall have complied with all applicable laws and regulations, including but not limited to applicable City of Mississauga policies and procedures.

And further, that this Resolution's sole purpose is to enable the participants in the FIT program to receive priority points under the FIT program, and that this Resolution may not be used for the

5 a)

purpose of any other form of municipal approval in relation to a FIT application or a Rooftop Solar Project or any other FIT project or for any other purpose.

And further, that Council support in principle shall lapse twelve (12) months after its adoption by Council.

**Revised Motion for
CITY OF MISSISSAUGA COUNCIL SUPPORT RESOLUTION
FOR ROOFTOP SOLAR GENERATION PROJECTS**

RESOLUTION NO.: _____

DATE: _____

WHEREAS the Province's Feed-in Tariff (FIT) Program encourages the construction and operation of rooftop solar generation projects ("Rooftop Solar Projects");

AND WHEREAS it is likely that one or more Rooftop Solar Projects will be considered for construction and operation in the City of Mississauga;

AND WHEREAS, pursuant to the rules governing the FIT Program (the "FIT Rules"), applicants whose Rooftop Solar Projects receive the formal support of local municipalities will be awarded priority points, which may result in these applicants being offered a FIT contract by the Province prior to other persons applying for FIT contracts;

AND WHEREAS the *Green Energy Act, 2009*, S.O. 2009, c.12, as amended, stipulates that a municipal Official Plan and Zoning By-law does not apply to a renewable energy undertaking;

AND WHEREAS the *Building Code Act, 1992*, S.O. 1992, c.23, as amended, applies to renewable energy projects and, as such, each Rooftop Solar Project will require a building permit issued by the City of Mississauga Planning and Building Department;

AND WHEREAS, pursuant to the *Ontario Heritage Act*, R.S.O. 1990, c.0.18, as amended, each Rooftop Solar Project that is proposed to be located on a property listed on the City of Mississauga's Heritage Register or designated as a heritage property will require a Heritage Permit from the City of Mississauga prior to work commencing on such properties;

NOW THEREFORE BE IT RESOLVED THAT:

The Council of the City of Mississauga supports without reservation the construction and operation of Rooftop Solar Projects anywhere in the City of Mississauga, including but not limited to Rooftop Solar Projects on City-owned buildings.

And further, that this Resolution's sole purpose is to enable the participants in the FIT Program to receive priority points under the FIT Program, and that this Resolution may not be used for the purpose of any other form of municipal approval in relation to a FIT application or a Rooftop Solar Project or for any other purpose.

And further, that Council support shall lapse twelve (12) months after its adoption by Council.



Corporate Report

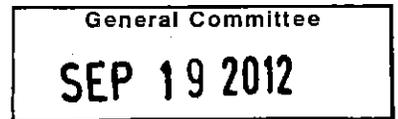
Clerk's Files

Originator's Files PO.10.WHI

6.

DATE: August 27, 2012

TO: Chair and Members of General Committee
Meeting Date: September 19, 2012



FROM: Brenda R. Breault, CMA, MBA
Commissioner of Corporate Services and Treasurer

SUBJECT: **Acquisition of lands from Orlando Corporation for the Whittle Road extension from Britannia Road East to the east bound off-ramp from Highway 401 and Hurontario Street (Ward 5)**

RECOMMENDATION: That a by-law be enacted authorizing the Commissioner of Transportation and Works and the City Clerk to execute an Agreement of Purchase and Sale – Offer to Sell, and all documents ancillary thereto, between Orlando Corporation (“Orlando”), as Vendor, and The Corporation of the City of Mississauga (“City”), as Purchaser, for the purchase of a portion of Orlando’s land located at the south-east corner of Hurontario Street and Highway 401, for the Whittle Road extension. The lands contain an area of approximately 1.755 acres and are legally described as Part of Lot 6, Concession 1, EHS, Parts 9, 10, 11, 12, 13, 14, 15, 20, 21 and 22 on Reference Plan 43R-33689, City of Mississauga, Region of Peel, in Ward 5.

BACKGROUND: In January 1998, the City requested from Orlando Corporation a gratuitous conveyance of lands described as Part Lot 6, Concession 1, EHS, designated as Part 2 on Reference Plan 43R-22547, attached hereto as Appendix 4. The City then entered into a Temporary Encroachment Agreement with Orlando allowing Orlando to use Part 2 on Plan 43R-22547 as a driveway to service Orlando’s adjoining

lands. The Temporary Encroachment Agreement states that the City will dedicate Part 2 on Plan 43R-22547 as public highway no later than the earlier of the following two dates to occur:

- such date that Orlando develops Part 3 on Plan 43R-22457; or
- such date that the City extends Part 2 on Plan 43R-22457 to connect with an interchange at Highway 401.

The Transportation and Works Department completed a Municipal Class Environmental Assessment (EA) Study and a preliminary design to extend Whittle Road from its current terminus north of Britannia Road East to meet the east bound off-ramp from Highway 401 and Hurontario Street. This road extension is needed to accommodate increased traffic demand and to alleviate road vehicle delay along the parallel Hurontario Street. The intersection of Britannia Road and Whittle Road is signalized. Whittle Road north of Britannia Road will function as a two-way major collector roadway, providing access to an existing development to the east and a proposed future development in the southeast quadrant of the interchange.

The proposed Whittle Road Extension is shown as a Major Collector on Schedule 4 Road and Transit Network Long Term Concept of the Mississauga Plan (Official Plan). Schedule 5 Designated Right-of-Way widths of the Mississauga Plan identifies 26 metres (85feet) between Highway 401 eastbound off ramp at Hurontario Street and Matheson Boulevard. The Gateway District Land Use Map also identifies the proposed Whittle Road extension as a Major Collector. Therefore, the proposed Whittle Road extension undertaking conforms to the Official Plan.

COMMENTS:

Realty Services staff have reached an agreement with Orlando Corporation to purchase the lands required for the Whittle Road extension, based on the following terms:

- 1.755 acre parcel;
- Purchase price of \$1,404,000 which is based on an estimate of value prepared by the City's in-house appraiser, being \$800,000 per acre;

In conjunction with the Ministry of Transportation's work on Highway 401/Hurontario Street interchange, construction of the Whittle Road extension between its current limit north of Britannia Road East and the eastbound off-ramp from Highway 401 at Hurontario Street is scheduled for fall 2013.

The necessary funding for this acquisition is available in the Transportation and Works account number PN 10 197.

FINANCIAL IMPACT: The purchase price of the Orlando lands is \$1,404,000.00 (plus all applicable taxes and closing costs)

CONCLUSION: It is necessary to acquire the subject lands in order to allow for the construction of the Whittle Road extension.

ATTACHMENTS:

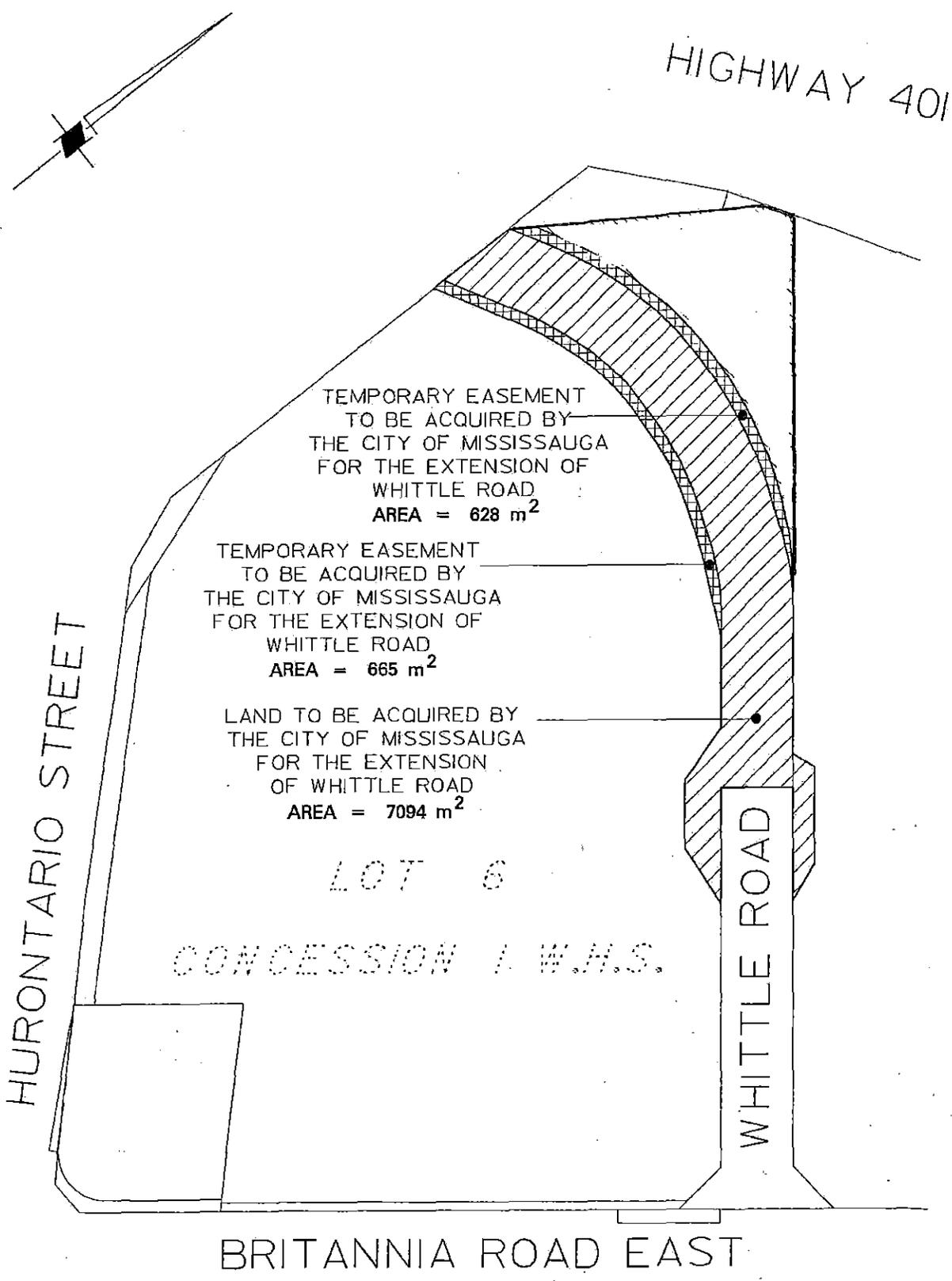
- Appendix 1: Approximate location of acquisition lands
- Appendix 2: Sketch identifying the lands to be acquired from Orlando Corporation for the Whittle Road extension
- Appendix 3: Reference Plan 43R-33689
- Appendix 4: Reference Plan 43R-22547



Brenda R. Breault, CMA, MBA
Commissioner of Corporate Services and Treasurer

Prepared By: Diana Krsek, Real Estate Analyst-Appraiser

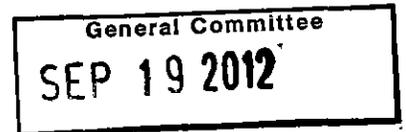
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**MISSISSAUGA CELEBRATION SQUARE
EVENTS COMMITTEE**

August 27, 2012

REPORT 7-2012



TO: CHAIR AND MEMBERS OF GENERAL COMMITTEE

The Mississauga Celebration Square Events Committee presents its seventh report for 2012 and recommends:

MCSEC-0029-2012

That the report dated August 20, 2012 entitled Mississauga Celebration Square – Rink Closures and Winter Maintenance be received for information.

(MCSEC-0029-2012)

MCSEC-0030-2012

That the email dated July 16, 2012 from Jacqueline Guishard, resident providing feedback on events at the Mississauga Celebration Square.

(MCSEC-0030-2012)

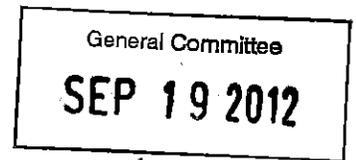
MCSEC-0031-2012

That staff be directed to implement the “Imagination Park at the Mississauga Celebration Square” on weekends throughout October 2012.

(MCSEC-0031-2012)

REPORT 6-2012

TO: CHAIR AND MEMBERS OF GENERAL COMMITTEE



The Environmental Advisory Committee presents its sixth report for 2012 and recommends:

EAC-0039-2012

1. That the Corporate Report dated July 26, 2012 from the Commissioner of Community Services, entitled "Potential Ban of Plastic Shopping Bags in Mississauga," be received; and
2. That the Environmental Advisory Committee recommends that the potential ban of plastic shopping bags in Mississauga be referred to the Region of Peel's Waste Management Committee for further research and recommendations to the Region of Peel's Regional Council and the City of Mississauga's Council.

(EAC-0039-2012)

EAC-0040-2012

That the email messages from various citizens to Mayor Hazel McCallion and Letters to the Editor in *The Mississauga News* with respect to the potential ban of plastic shopping bags in Mississauga be received.

(EAC-0040-2012)

EAC-0041-2012

1. That the Corporate Report dated August 14, 2012 from the Commissioner of Community Services, entitled "Great Lakes and St. Lawrence Cities Initiative 2012 Resolutions," be received; and
2. That the Environmental Advisory Committee supports the Great Lakes and St. Lawrence Cities Initiative 2012 resolutions and requests that Resolution 2 – 2012M entitled "Sediment Management" be strengthened to request federal funding to support the dredging of non-commercial harbours (e.g., Snug Harbour).
3. That the Environmental Advisory Committee forward the Great Lakes and St. Lawrence Cities Initiative 2012 resolutions to Council for endorsement.

Wards 1 and 2

(EAC-0041-2012)

EAC-0042-2012

That the Memorandum dated August 20, 2012 from Andrea J. McLeod, Environmental Specialist, Environmental Management Section, Community Services Department, entitled "Clean Air Council's Green Economy Summit," be received.

(EAC-0042-2012)

EAC-0043-2012

That the Memorandum dated August 22, 2012 from Andy Wickens, Manager, Parks, entitled "Potential Ban/Restriction on Fertilizer Use in the City of Mississauga," be received.

(EAC-0043-2012)

EAC-0044-2012

That the chart from Environmental Management staff with respect to upcoming agenda items and Environmental Advisory Committee (EAC) role be received.

(EAC-0044-2012)

EAC-0045-2012

That the chart dated September 4, 2012 from Julie Lavertu, Legislative Coordinator, Environmental Advisory Committee, with respect to the status of outstanding issues from the Environmental Advisory Committee (EAC) be received.

(EAC-0045-2012)

REPORT 3-2012

General Committee

SEP 19 2012

TO: CHAIR AND MEMBERS OF GENERAL COMMITTEE

The Mississauga Accessibility Advisory Committee presents its third report for 2012 and recommends:

AAC-0016-2012

That the overview from Karen Spencer, Advisor, City Strategy and Innovations, City Manager's Office, entitled "City Committees of Council Structure Review," be received.
(AAC-0016-2012)

AAC-0017-2012

That Park Planning staff be invited to a future Mississauga Accessibility Advisory Committee meeting to make a deputation about the process, guidelines, and criteria for the placement of washrooms in the City of Mississauga's parks.
(AAC-0017-2012)

AAC-0018-2012

That the Memorandum dated August 21, 2012 from Karen Morden, Legislative Coordinator, entitled "2013 Accessibility Advisory Committee and Facility Accessibility Design Subcommittee Meeting Dates," be received.
(AAC-0018-2012)

AAC-0019-2012

1. That the Park Path Light Review Study Powerpoint Presentation be received for information; and
 2. That the Facility Accessibility Design Subcommittee is satisfied with the Park Path Light Review Study, as presented.
- (AAC-0019-2012)

AAC-0020-2012

1. That the Credit River Parks Strategy Powerpoint Presentation be received for information; and
2. That the Facility Accessibility Design Subcommittee is satisfied with the Credit River Parks Strategy, as presented.

Wards 1, 2, 6, 7, 8, and 11

(AAC-0020-2012)

AAC-0021-2012

1. That the Powerpoint Presentation entitled Accessibility and the Site Plan Development Application Review Process be received for information; and
2. That the Facility Accessibility Design Subcommittee is satisfied with the presentation, as presented.

(AAC-0021-2012)

AAC-0022-2012

That the pending work plan items dated September 10, 2012 be received for information.

(AAC-0022-2012)

AAC-0023-2012

That the Corporate Report dated April 23, 2012 from the Commissioner of Corporate Services and Treasurer, entitled "Revision – Civic Recognition Program Policy," be received.

(AAC-0023-2012)

AAC-0024-2012

That the Government of Ontario document, entitled "Getting, Renewing or Replacing an Accessible Parking Permit (APP)," be received.

(AAC-0024-2012)

AAC-0025-2012

That the Ontario Regulation made under the *Accessibility for Ontarians with Disabilities Act, 2005* Amending O. Reg. 191/11 (Integrated Accessibility Standards) be received.

(AAC-0025-2012)

AAC-0026-2012

That the correspondence dated August 24, 2012 from Brigitte Sobush, Deputy City Clerk, City of Greater Sudbury, entitled "Creating an Accessible Ontario," be received.

(AAC-0026-2012)

AAC-0027-2012

That the minutes for the Accessibility Advisory Committee's Process Meeting on Monday, July 23, 2012 be received.

(AAC-0027-2012)

REPORT 8-2012

General Committee

SFP 10 2012

TO: CHAIR AND MEMBERS OF GENERAL COMMITTEE

The Mississauga Cycling Advisory Committee presents its eighth report for 2012 and recommends:

MCAC-0051-2012

That Council be requested to pass a resolution to endorse the recommendations contained in the Cycling Death Review report from the Office of the Chief Coroner for Ontario.
(MCAC-0051-2012)

MCAC-0052-2012

That the 2012 calendar of events regarding Mississauga cycling related events in 2012 be received for information.
(MCAC-0052-2012)

MCAC-0053-2012

That the action list from the meeting held on July 10, 2012 be received for information.
(MCAC-0053-2012)

MCAC-0054-2012

That the following information items be received for information:

- a) Article from the Toronto Star -- Peel Region Cycling: 46,000 More Bike Rides in Five Years
- b) Article dated Fall 2012- How We Roll – CAA Magazine.
- c) Article dated August 29, 2012 from therecord.com regarding Kitchener first municipality in province to endorse coroner's report on cycling.
(MCAC-0054-2012)